Corruption in Public Sector Telecom Companies

†3841. SHRI PYARELAL KHANDELWAL: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that public sector telecom companies BSNL and MTNL are infamous for sending subscribers inflated bills;

(b) whether it is also a fact that due to negligence by the said companies, a large number of subscribers have had/or offered to have their connection cut;

(c) the details thereof, State-wise; and

(d) whether Government would consider to take help from CBI to curb rampant corruption in those companies?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir. The percentage of billing complaints with respect of bills issued by public sector telecom companies BSNL and MTNL is less than the target of 0.1% set by Telecom Regulatory Authority of India. Further, there is a well-established redressal mechanism to address the complaints and wherever complaints are found justified, suitable rebate is granted.

(b) No, Sir.

(c)and (d) Do not arise in view of (b) above.

Merger of ADC with USO Fund

3842. SHRI GIREESH KUMAR SANGHI: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether TRAI is considering to reduce the incoming/outgoing calls both on mobile and landline in a phased manner;

(b) if so, the plans in this regard;

(c) whether Government are also considering the merger of Access Deficit Charges (ADC) with USO fund; and

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†Original notice of the question was received in Hindi.